

## Intermingling Worlds: How Access Services, ILL, and Reference can Work Together

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What type of library do you work in and who are the patrons you serve?



Wisconsin Reference & Loan Library



Wisconsin State Law Library



Memorial Library  
University of Wisconsin  
Madison

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How does your library define or distinguish between the three areas?

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How does the type of library you work at (academic, public, or special) and size of the library make a difference in how Access Services, Interlibrary Loan, and Reference work together?

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How does your position allow you to work in these three areas?

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How do your experiences and skills in one of these areas translate into your duties in another?

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What are some of the advantages of working in Access Services, Interlibrary Loan, and Reference?

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What are the possible future developments you see in the overlapping or intermingling of Access Services, Interlibrary Loan, and Reference?

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What efficiencies, if any, have you found in combining these services? If the services are kept separate, how does communication occur?

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Thank you.

*Any questions, comments, further discussion?*

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