



Sharing

The Official Newsletter of the Resource Sharing Round Table

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Linda Bailen, Secretary/Editor

2008 Scholarship Winner My WLA Conference Experience

-Mary Alice Larson, WITC-Rice Lake

I would like to offer sincere thanks to the Resource Sharing Round Table for awarding me their scholarship to participate in the WLA Annual Conference in November 2008. The conference is high quality and presents a quantity of library information that is amazing!

I enjoyed all parts of the conference; some experiences were fun, and each was informational. On the practical side are presentations that make my daily library work easier and of better quality. I gathered information on BadgerLink, the cross-over between ILL and reference services, learned about the research that SLIS students are performing, gathered wonderful resources for understanding climate change and how virtual worlds and virtual reference are supporting education. Each expanded my understanding of library services and will benefit what I can offer patrons.

I attended presentations that made WLA fun and enrich my participation as a library staff person. Highlights I enjoyed were State Superintendent Elizabeth Burmaster's conference opening comments; Dr. Magnuson's presentation on Climate Change; Catherine Gilbert Murdock's presentation on her young adult literature including *Dairy Queen*; a tour of the Marshall Erdman Resource Center, the library of an architectural firm that combines information and resources in a new environmentally friendly building and the fun presentation by Bill Barnes and Gene Ambaum, creators of the comic strip "Unshelved".

The Resource Sharing Round Table is a vehicle that brings the pieces of library service together for patrons throughout the state. The annual meeting of the group exposed me to the energy and commitment that allows Wisconsin top-notch resource sharing.

2008 Scholarship Winner (cont.)

Organization, enthusiasm and an expectation of excellence are characteristics of the group with a goal of sharing. Thank you again for sharing with me! This valuable scholarship will be offered again. Look for it! Apply for it and experience WLA excellence.

Honor Someone with an Awards Nomination!

*-Roxane Bartelt, Chair,
Awards and Honors Committee*

Mark Your Calendars! The new Awards nomination deadline is June 1. The Awards and Honors Committee invites you to give some thought to those people you work with, the libraries you visit, and the members of the community who support your libraries and nominate them for a WLA award.

The categories include Library of the Year, WLA/DEMCO Librarian of the Year, Trustee of the Year, the Muriel Fuller Award, the WLA/Highsmith Award, the Special Service Award, or the Citation of Merit. The award categories, criteria and nomination forms can be found on the WLA website at :
<http://www.wla.lib.wi.us/awards/awardprocedure.s.htm>

Paul Nelson, Director of the 2007 Library of the Year - Middleton Public Library states, "For me, the biggest satisfaction in Middleton's being chosen as the WLA Library of the Year was the pride and excitement it generated in the community. For the library staff and board in general, it was a wonderful way to say "Thanks for your continuing strong support."

Please consider those colleagues among you that are making outstanding contributions to libraries around the state.

**RSRT Sponsored Programs
WAPL and WAAL Spring Conferences**
-Bob Shaw

RSRT is sponsoring the following programs at WAAL and WAPL this spring.

At WAAL's conference at the Heidel House Resort in Green Lake, Eric Robinson of WiLS and Laura Rizzo, a SLIS student who also works at WiLS, will present a program titled ***'Digitization on Demand: ILL Operations Participating in Institutional Digitization'***. Their program will be Wednesday, April 22 from 9:00-10:15.

Program abstract: *"Wisconsin Library Services is re-defining the traditional role of interlibrary loan services by changing to a service philosophy that crosses traditional departmental lines. WiLS ILL is introducing methods of getting materials that are rare or institutionally exclusive works to patrons around the world. 'Digitization on Demand' is a service philosophy that opens up the amazing network of ILL communication globally to all patrons regardless of institutional affiliation and allows them to access the works that would never leave campus. The service philosophy was expanded to incorporate the Wisconsin Idea--these previously 'untouchable' materials are not only opened up to one individual, but they are also digitized, cataloged, and stored for further use by patrons not only here in the state but around the world. Simply stated: Digitization on Demand is a means of taking works that are used at least once, and creating a digital copy that could be put at the finger tips of everyone in the world now and in the future."*

Two weeks later at WAPL at Glacier Canyon Lodge in Wisconsin Dells, Bob Shaw from WiLS, Michelle Rosenberg from Winnefox Library System, and Martha Berninger from Wisconsin Reference & Loan Library will give a program on ***"Tracking Down Problem Requests"***. Their program will be Friday, May 8 from 9:00-10:15 a.m.

Program abstract: *"You can find it even if Sherlock Holmes couldn't! At your reference desk or inter-library loan office, do your patrons sometimes give you requests for material that is hard to find or do they give you problem citations? Three experts will provide tips and resources that they have utilized over the years in tracking down these difficult requests. They will also provide advice on how to get these items in the most timely and cost effective manner."*

2009 WLA Conference Scholarship
-Cheryl Becker

Having offered our first successful WLA Conference scholarship in 2008, RSRT is looking forward to offering a scholarship again in 2009. At this time, the board is planning to leave things much the same as in 2008 by offering \$150 to defray the cost of attending the 2009 Conference (October 20-23, 2009, at the Radisson Paper Valley Hotel in Appleton.) We anticipate making the application materials available in the summer, with an application deadline of September 15.

The scholarship is a great way to help a worthy RSRT member attend the conference. Consider applying yourself, encouraging a colleague to apply, or even encouraging someone to join RSRT, if appropriate, in order to be eligible for the scholarship.

Visit the scholarship page at <http://www.wla.lib.wi.us/rsrt/scholarship/index.html> for more information. This page will be updated with the 2009 application materials. The WLA Continuing Education Scholarships page at <http://www.wla.lib.wi.us/scholarships/CEscholarships.htm> will also be updated.

We look forward to awarding our second scholarship in 2009!



The Resource Sharing Round Table

serves the needs and promotes the interests of librarians and library staff involved in all types of resource sharing in all types of libraries through discussion of issues, sharing of expertise, and seeking to improve visibility and effectiveness of resource sharing services.

Resource Sharing Roundtable web site:
<http://www.wla.lib.wi.us/rsrt/index.html>

**Resource Sharing Roundtable
Officer Positions are Open**

Bob Shaw

If you would like to become more involved in the Resource Sharing Round Table, the positions of Chair-Elect and Secretary will be opening up for next year's Board. Nominations are due this summer. If you would like to run for an office or know of somebody who might be interested, please contact Bob Shaw at reshaw@wils.wisc.edu.

Thank you.

**Highlights of the RSRT Business Meeting
Wednesday, November 5, 2008
WLA Conference, Middleton**

-Bob Shaw

Fifteen members of RSRT attended last fall's business meeting at WLA's conference in Middleton. Outgoing Chair Cheryl Becker introduced her fellow officers: Bob Shaw, 2009 Chair; Vicki Lenz, 2009 Chair-Elect, and Linda Bailen, Secretary.

RSRT's first scholarship winner, Mary Alice Larson (LRC Technician at the Wisconsin Indianhead Technical College in Rice Lake) was present and introduced to the group.

In 2008 RSRT sponsored programs at four library conferences:

Support Staff Section Conference

- Customer Service

WAAL Conference:

- Rapid ILL Status of Standards-Based Interlibrary Loan in Wisconsin

WAPL Conference:

- Interlibrary Loan in a Do It Yourself World

WLA Conference:

- Status of Standards-Based Interlibrary Loan in Wisconsin

- Intermingling Worlds: How Access Services, ILL and Reference can Work Together

- The Shared Ideal: The Carnegie Libraries of Claude & Starck

Looking ahead to 2009, ideas for possible programs at library conferences were proposed.

The entire minutes of the Business Meeting can be found at:

<http://www.wla.lib.wi.us/rsrt/minutes/2008.pdf>

**Grow, Change, and Renew at Support Staff
Section Conference**

-Cat Phan

Support Staff Section Chair

The WLA Support Staff Section is pleased to announce this year's support staff one-day professional development conference: Growth, Change, and Renewal. The conference, co-sponsored by the MATC Libraries, will be held on Wednesday, May 20th in Madison at the MATC Truax Campus. The board has put planning into high gear to bring you another creative and informative event. Come hear keynote speaker Rachel Singer Gordon discuss the Cross-Generational Workforce. She'll cover such topics as: What defines a generation? What is essential to succeed in today's multi-generational work environment? How can we overcome differences and recruit, retain, and mentor the next generation of librarians?

On tap: Learn more about the ALA-APA's Library Support Staff Certification Program, and get your Web 2.0 fix with an introduction by Joy Schwarz, Web Librarian at Winnefox Library System. Also, learn about the issues facing your patrons who are returning veterans, and gain tips on how to provide effective service in diverse communities.

Look for more news and your registration brochure to come in the next few months. Mark your calendars now for a day of learning, developing, energizing and celebrating of Wisconsin's library support staff!

WHEN: Wednesday, May 20, 2009

WHERE: Madison Area Technical College

Truax Campus, 3550 Anderson St., Madison, WI

COST: \$45 WLA members, \$60 non-members, \$28 library student rate.

Web links

WLA: <http://www.wla.lib.wi.us/index.asp>

Resource Sharing Roundtable:

<http://www.wla.lib.wi.us/rsrt/index.html>

RSRT Scholarship page:

<http://www.wla.lib.wi.us/rsrt/scholarship/index.html>

WAAL website: <http://www.wla.lib.wi.us/waal>

WAPL website: <http://www.wla.lib.wi.us/wapl/>

**The Fourth Rethinking
Resource Sharing Initiative Forum
May 13-14, 2009**

OCLC Conference Center in Dublin, Ohio
-Beth Posner, Mina Rees Library-New York

Join the movement to rethink information resource sharing, participate in working group discussions, and hear speakers who will inspire us to find new, more efficient and effective ways to connect people and information.

Anticipated Speakers:

Ed Rothman, University of Michigan, Professor of Statistics and Director of CSCAR - Use Deming techniques to implement and manage changes in resource sharing.

Mark Leggott, University of Prince Edward Island, University Librarian - Explore open source software for libraries and open access initiatives taken at UPEI.

Michael Edson, Smithsonian Institution, Director, Web and New Media Strategy - Learn about the changing digital strategy of the Smithsonian Institution and ideas for the future of information sharing in museums and libraries.

Katie Birch, OCLC Delivery Services Portfolio Manager - Consider global issues for resource sharing.

For more information on the agenda, as well as registration and hotel details:

<http://www.rethinkingresourcesharing.org/forum09/index.html>

Before April 1	\$130 Early Bird Registration
April 1 - April 30	\$150 Standard Registration
After May 1	\$175 Late Registration

Website of Interest

-Linda Bailen

American Institute for Economic Research (AIER) (<http://www.aier.org/>) conducts independent, scientific, economic research to educate individuals.

The Institute, founded in 1933, represents no fund, concentration of wealth, or other special interests.

SCLS Delivery Website Redesign
-Tim Drexler, South Central Library System

The [SCLS Delivery website](#) has been redesigned revised, and updated as of February 2009. A few highlights of the new site:

- Delivery Network List is now one alphabetical master list of all Wisconsin delivery network libraries including schools, public libraries, academic libraries, etc. A printable version of the list (PDF format) is available from the network home page. Delivery times are included in the last column of the delivery network list.
- Lost and Found in Delivery list has been moved to an Excel 2003 spreadsheet to allow for easier sorting. There is a new lost item submission form to add items to the list.
- Special Requests and Wisconsin Libraries Distribution pages have been updated and the information on them has been clarified.
- Get In The Van, the SCLS Delivery Service blog, has been redesigned and includes options for subscribing to the RSS feed.
- Separate sections with specific information for SCLS member public libraries and Wisconsin statewide delivery network libraries have been created. Each section includes volume statistics, SCLS Delivery contacts, shipping guidelines with links to routing label templates, and links to other information specific to each user type.
- Site navigation is color coded for the sections of the site for SCLS member libraries (green), statewide delivery network members (blue), and sections of interest to both (burgundy).
- Several sections have been added, deleted from, or moved from the old site. Please update your browser bookmarks.

Feedback on the new design is appreciated and encouraged. Comments, suggestions, and questions can be e-mailed to Tim Drexler (tdrexler@scls.lib.wi.us) or use the "contact the webmaster" link at the bottom of each page.



Highlights of the RSRT Board Meeting Conference Call, May 3, 2009

-Bob Shaw

The RSRT Board had a conference call on March 3, 2009 with Bob Shaw, Vicki Lenz, Cheryl Becker, and Linda Bailen present. After reviewing minutes from the 2008 business meeting, officer roles and timeline, and WLA's strategic plan, the officers discussed ideas raised at the annual meeting.

It was decided to keep the scholarship amount (\$150) the same as last year and give RSRT's past-chair responsibility for the scholarship program. Last year Cheryl had one volunteer come forward under the People Pool program and Bob will contact that individual. Cheryl will check into the authorization needed to contribute to the WLA blog and each RSRT officer should plan on contributing 3 articles a year.

Programs that RSRT is sponsoring at the spring conferences were discussed (see details elsewhere in this newsletter) and the board brainstormed about ideas for WLA programming in the fall. Assignments were then made for articles for the March newsletter. The current 2008 fund balance is \$740.76. Two new officers (chair-elect and secretary) will be needed for next year and a discussion ensued on how best to recruit new officers.

The Board then reviewed RSRT's web page and Bob will contact Joy about changes to the page. Finally action items were assigned to each officer. It was agreed to meet again in the fall via conference call.

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Calendar of Upcoming Events

April

- **21-24:** WAAL Conference, Heidel House Resort - Green Lake, Wisconsin.

May

- **6-8:** WAPL Conference, Glacier Canyon Lodge at Wilderness Way - Wisconsin Dells.
- **13:** Spring ILL Meeting, Reference and Loan Library - Madison, Wisconsin.
- **13-14:** Fourth Rethinking Resource Sharing Initiative Forum, OCLC Conference Center - Dublin, Ohio
- **20:** Support Staff Section Conference, MATC Truax Campus - Madison, Wisconsin.

June

- **1:** WLA Awards and Honors nominations deadline

July

- **28-29:** WiLS World, Pyle Center, Madison, Wisconsin

October

- **6:** WiLS Annual ILL Meeting, Pyle Center, Madison, Wisconsin.
- **20-23:** WLA Annual Conference, Radisson Paper Valley Hotel - Appleton, Wisconsin.