



Sharing

The Official Newsletter of the Interlibrary Loan Roundtable

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Jenny Baker, Secretary/Editor

WLA Wrap-Up

Rachel Watters

ILLRT sponsored two great sessions at WLA last year: "The Strategic Vision of the University of Wisconsin Library System: One System—One Library" with Ken Frazier and "Communication Between Interlibrary Loan Systems Using ISO Standards" with Sally Drew, Mary Williamson, and Allen Wenzel. Both covered important issues in resource sharing and had great attendance.

Ken Frazier's talk drew 57 people. He emphasized the need for system-wide cooperation in order to combat rising costs and falling budgets. Ken raised several important issues about resource sharing and inspired people to think about how they can work together to improve services while simultaneously conserving resources.

About 30 people attended the ISO ILL talk, where the panelists illustrated how communication between disparate ILL systems can be frustrating to test and implement. I think everyone there understood how difficult it is to work with software limitations and vendor promises and admired the panelists' efforts during that project.

Thanks to everyone who attended!

BE SURE TO CHECK OUT WLA'S SCHOLARSHIPS

<http://www.wla.lib.wi.us/scholarships/>

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WLA ILLRT Business Meeting

October 30, 2003 – Milwaukee

Karen Probst

Attendance: Laurie Freund, Rachel Watters, Heather Weltin, Judy Tuohy, Allen Wenzel, Cheryl O'Connor, Chloe Keefer, Charles Clemence, Sally Drew, Bob Shaw, Mary Williamson, Michael May, Leigh Dorsey, Jenny Baker, Karen Probst, Peggy Shaffer.

Laurie Freund moved to approve minutes of the previous meeting. Rachel Watters seconded and the motion passed.

Officers for 2004 were introduced. Chair: Rachel Watters, Vice Chair/Chair-Elect: Heather Weltin, and Secretary: Jenny Baker.

Reports

ILLRT website has been moved to the WLA server. We are using a standard WLA template format. The web site can be found at <http://www.wla.lib.wi.us/illrt/>. Joy Schwarz will continue to maintain it.

Conference programs have been well received. The attendance at the WAPL WISCAT ILL program was 19. The two programs ILLRT co-sponsored at this WLA conference were "Communication among Interlibrary Loan Systems using ISO Standards" with Sally Drew and Mary Williamson (30 attended) and "One System, One Library: Strategic Vision of CUWL" with Ken Frazier (57 attended).

Programs for upcoming conferences include two at WAAL. One will be Karl Debus-Lopez presenting a program that was very successful at a WILS ILL meeting on licensing and copyright issues. There will also be an ILLiad panel discussion. Programs for WAPL will include cosponsoring one with DLTCCL on patron-initiated ILL.

The budget requested for 2003 was \$125, but it will be reduced to \$100 since producing an electronic newsletter has reduced costs.

Current membership level is at 116.

New Business:

There was much discussion about the current ILLRT goal, which currently reads: "To increase membership to the level at which the ILLRT can become a section." Consensus was to remain as a Round table for the time being. Charles Clemence moved, Peggy Shaffer seconded to rewrite the goal to state: "To maintain membership at the level of at least 120 for three consecutive years." The issue will be reconsidered at that time. Motion carried.

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Messages from the Officers

Message from the Chair

Rachel Watters

I have had a fairly busy three months as chair of the ILLRT. I've been working on getting this year's WAAL and WAPL sessions in order and, with Vice-Chair Heather Weltin, programming for the 2004 WLA conference.

Beyond the major work of programming, I've been thinking about how we can make our round table more attractive to other WLA members. One potential lure would be our name change to the Resource Sharing Round Table. We'll vote on it during the ILLRT business meeting at WLA this year, so watch for a formal notice in September. I hope that a broader name will draw more members and create discussions and programming that are more sweeping in scope than traditional interlibrary loan.

I will also investigate the possibility of offering a WLA conference scholarship to Resource Sharing/ILL support staff, who we've recognized in the past as being harder to draw to conferences. We don't have much money to spend, but perhaps a small scholarship will go a long way toward encouraging membership and conference attendance.

Finally, I've been thinking about how our officers can be more connected with ILLRT members. Oftentimes, recruiting candidates for officer positions is difficult, and I wonder if members would be more likely to participate if they knew the demands of the jobs. Thus, this issue's *Messages from the Officers* is an attempt to reconnect with the membership.

Message from the Vice Chair/Chair Elect

Heather Weltin

Until recently I have been focusing all my efforts on organizing two sessions for the WLA Annual Conference in Lake Geneva. On March 5th I submitted two sessions for ILL RT. They are: *I Want It* (teachable moments at public service desks with Joy Schwarz from Winnefox Library System, Eliot Finkelstein from UW-Madison College Library, and David M. Dettman, from UW-Green Bay Cofrin Library), and *Buy, Don't Borrow: An Interlibrary Loan Book Purchasing Program* (Suzanne M. Ward, Head, Access Services, Purdue University Libraries). Hopefully we will know by the beginning of April if they have been approved.

Message from the Secretary

Jenny Baker

In my first three months as secretary of ILLRT I've been thinking a lot about membership and how we can increase our numbers so that we have a thriving round table. As Rachel mentioned in her message, we will be discussing changing the name of the round table and I believe that this will help us draw on more members of WLA. I was to have attended the Membership Conference in Madison on February 6 but it was cancelled due to inclement weather. If any of you have any ideas on how we can promote membership to the ILLRT please be sure to let one of the officers know.

ILLRT Business Meeting Minutes

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This led to the discussion of a name change from Interlibrary Loan Round Table to Resource Sharing Round Table. Sally Drew moved and Charles Clemence seconded the recommendation to start this process, which involves a notice to all members 30 days prior to the next annual meeting and a vote at the next meeting by a two-thirds majority of the members present. The motion carried to start this process.

Maintaining a useful email address file has proven to be very problematic. Other avenues of communication will be explored. Laurie will explore getting a listserv set up that is tied in to WLA membership.

Ideas for future programs suggested included:

1. Reporting on the ILL needs assessment and protocols study
2. Promoting the idea of Resource sharing
3. Creating "teachable moments" to share
4. Identify and overcome barriers to service
5. ILL as a collection development tool
6. Defining good service

More ideas are always welcome.

The meeting adjourned at 1:00 p.m.

Wendt Library Conducts Rush ILL Pilot Project

Rachel Watters

UW-Madison's Wendt Engineering Library recently implemented a rush interlibrary loan pilot project. For a \$5 fee, faculty, graduate students, and staff can request articles that are not available in campus libraries to be delivered electronically when they need it, sometimes within four hours.

The Madison campus has six ILLiad shops, so all patrons are assigned to a serving library and routed to that library's ILLiad pages when they log in. Thus, only faculty, grads, and staff who are served by Wendt Library can access the rush ILL request form from our ILLiad Main Menu. However, because of Madison's unusual set up and ILLiad's software limitations, these requests are actually handled outside of ILLiad. The rush request form is on a separate, secure web page and the request is sent to ILLiad staff as an email. The article is then delivered to the patron using Wisconsin TechSearch's home-grown software (Wisconsin TechSearch, a fee-based document delivery service, and ILL are integrated at Wendt Library).

We will explore expanding the service to other shops on campus and integrating it into ILLiad later this year. We anticipate that as word gets out about the service and more users are eligible to use it, demand will increase significantly. I'll talk more about this service at the WAAL presentation "Where Do We Go From Here? ILLiad and UW: One Year Later."

Partial Restoration of Statewide ILL Services

Laurie Freund

LSTA funds were released for this year to help restore some gaps in statewide interlibrary loan services: (1) \$36,000 were allocated to Milwaukee Public Library to fill incoming requests from their collection, (2) \$40,000 were allocated to the WiLS contract to fill requests from collections at the State Historical Society and UW-Madison campus libraries, and (3) \$10,000 were allocated to South Central Library System to continue delivery service connections to Milwaukee Public Library.

The new contract with Milwaukee Public Library now covers only materials owned at Milwaukee Public Library and its branches but not for the suburban public libraries in Milwaukee County. However, two of the suburban libraries—Wauwatosa and Greenfield—are active participants in WISCAT ILL and are submitting and receiving requests. Reference and Loan Library staff is checking requests for completeness, item availability, and will regulate the number of requests before referring them to Milwaukee Public Library. The WISCAT ILL software has been profiled to automatically default all requests for Milwaukee County libraries (except Wauwatosa and Greenfield) to the Reference and Loan Library, so this will not impact how libraries create requests.

The WISCAT ILL software is also profiled to automatically send all requests to the Historical Society Library and UW-Madison campus libraries to Reference and Loan Library for checking, verifying, and monitoring the requests to be filled under the reinstated WiLS contract.

Upcoming ILLRT Sponsored Conference Sessions:

WAAL

Oosthoff Resort, Elkhart Lake

Wednesday, April 21

10:30 – 11:45 am “Licensing Electronic Resources: Best Practices & Procedures from UW-Madison”
Aimee Glassel

1:45 – 3:00 pm “Where do We Go From Here? ILLiad and UW: One Year Later”
Randall Hoelzen, Mary Naumann, Rachel Watters

WAPL

Chula Vista Resort, Wisconsin Dells

Friday, April 30

9:00 – 10:15 am “Patron-Initiated Inter-Library Loan” Mary Clark

AV LENDING INFORMATION BEING COLLECTED BY THE REFERENCE AND LOAN LIBRARY

Terry Wilcox – terry.wilcox@dpi.state.wi.us

In January the Reference and Loan Library sent a WISCAT Profile Verification survey out to WISCAT participants. The purpose of the survey is two fold:

1) To alert WISCAT ILL participants of three features that they can take advantage of when using WISCAT ILL (VDX).

2) To gather AV lending policies and ownership information from as many Wisconsin libraries as possible. WiLS has sent the AV portion of the survey to its member libraries so that the AV Lending Chart, which is posted on the WISCAT web site, can be updated with current policies.

If you have not returned the survey, please fill it out and return it to me at the Reference and Loan Library. If you no longer have a copy of the survey, contact me and I will send you one.

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