



Sharing

The Official Newsletter of the Resource Sharing Roundtable

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Linda Bailen, Secretary/Editor

Support the WLA Foundation So It Can Support Us!

-Cheryl Becker

If you are a member of RSRT, you are a member of WLA, and if you are a member of WLA, you are a member of the WLA Foundation. Don't you think you should learn more about it?

The mission of the Foundation is to support the role of Wisconsin libraries as essential institutions. The Foundation supports the role of all Wisconsin libraries as essential institutions in a democratic society by:

- Providing financial support for a variety of awards and honors to recognize and publicize the achievements of authors, libraries, librarians and library supporters in our state.
- Providing scholarships to advance and support those entering and already in our profession.
- Developing and funding special projects, including studies which strategically promote the value of all Wisconsin libraries.

The WLA Foundation's most current project is the Campaign for Wisconsin Libraries. By centralizing promotional activities at the state level, the Foundation produces and manages, to name a few, radio and print public service announcements, free Campaign merchandise, a website, and sponsorship messages for Wisconsin Public Radio. The Campaign benefits all Wisconsin libraries, including those with limited resources.

The support of all citizens who value libraries is important if the WLA Foundation is to carry out its mission. Annual giving is a critical part of that support. These contributions are allocated to the area of greatest need or to a specific fund you select on your contribution form.

You can also support the WLA Foundation with planned giving, major gifts, participating in special events, or a contribution in honor of a friend, relative, or colleague.

Contact the WLA Foundation at lee@scls.lib.wi.us to learn more.

State "Year of the Library's Future" Needs You!

-Cheryl Becker

It has been ten years since Wisconsin government sponsored a statewide conference on the future of library services. Given the advances in technology, changing demographics and service needs of Wisconsin's citizens it is time to engage the library community and citizenry in envisioning a new and exciting future for Wisconsin's libraries and information networks. Toward this aim, State Superintendent Burmaster and COLAND are sponsoring a Strategic Visioning Summit & Year of the Library's Future as a focus for 2008.

As part of this process, the planning committee is asking members of the Wisconsin library community (and interested others) to consider and respond to some questions. You are encouraged to respond to as few or as many questions as you wish. Your responses are anonymous and will be used to help define the agenda for the Summit. Visit

https://www.surveymonkey.com/s.aspx?sm=BC6BzOYU_sBQZyQGGT7iezw_3d_3d to respond.

WLA RSRT Annual Meeting Resource Sharing Programs Needed

-Bob Shaw

After this difficult winter November seems far away but as chair-elect of RSRT I'm responsible for resource sharing programming for the WLA annual meeting in early November. Program proposals are due at the end of March so I'm asking for your help in coming up with ideas and/or speakers for the conference.

There is one firm proposal so far. Terry Wilcox from Reference and Loan and I will be giving a program about the Wiscat AGent-ILLiad ISO project that WiLS and Reference and Loan implemented in early February.

If you have any other ideas about topics you believe would be of interest, please contact me. If you would like to give a presentation, that would be even better! I can be reached at reshaw@wils.wisc.edu or by phone at 608-263-8731. Thank you. - Bob Shaw, WiLS

**WLA RSRT Business Meeting
October 18, 2007 – Green Bay**

-Bob Shaw, notetaker

Attendance:

Cheryl Becker; Jaime Healy-Plotkin; Heather Weltin;
Bob Shaw; Charles Clemence; Maureen Welch;
Judy Lyons; Laurie Freund; Courtney Dietsche.

Approval of minutes from last meeting

Minutes were approved with one spelling correction.

Additions to agenda: Budget discussion was added.

Introduction of new officers:

Chair – Cheryl Becker; Chair-elect – Bob Shaw
Secretary – Linda Bailen. The secretary's term will be for
two years and Linda has agreed to this.

Units no longer have bylaws and change procedures.
Cheryl will check into process for this change. Meeting
time was discussed. Units do not need business
meetings. Question was raised if it should be a board
meeting or a business meeting. Online meetings or
conference calls were suggested.

Report on RSRT programs for 2007 and 2008:

WAAL 2007: Distance Education program

WAPL 2007: Genealogical Resources for Library Support
Staff

WLA 2007:

-WLA events were listed. See full minutes for list.

WAAL 2008:

-RapidILL - Heather Weltin and Eric Robinson
-Status of Standards-Based Interlibrary Loan in
Wisconsin - Bob Shaw and Terry Wilcox.

WAPL 2008

-Marathon County – Patron Initiated ILL using WRS

WLA 2008

-Bob will be in charge of RSRT programming

Goals for 2008: The following topics were discussed:

- Membership: ways to invite resource sharing staff to
join RSRT roundtable
- Section status: Consensus to stay a roundtable.
- Annual RSRT meetings/Board meeting: A blog was
suggested that would include policies and other
information.

Programming ideas for future consideration:

Blogging; Library 2.0; Patron Initiated ILL; customer
service; circulation policies; WorldCat Local; open forum
for resource sharing; Using ILL as a collection
development tool

To view complete meeting minutes, go to:

<http://www.wla.lib.wi.us/rsrt/minutes/index.html>

**WLA RSRT Business Meeting
February 13, 2008**

-Linda Bailen, notetaker

Attendance:

Cheryl Becker; Judy Lyons; Linda Bailen

Approval of minutes from the last meeting: Minutes
were approved after one spelling correction was noted.

Attending new officers for 2008:

Chair: Cheryl Becker; Secretary: Linda Bailen.

Officer Roles & Timeline: After discussion it was
decided that information would be added to Officer
Roles & Timeline.

WLA Strategic Plan: Discussion about the WLA
Strategic Plan resulted in agreement that "GOAL #3:
Education" was relevant to RSRT.

Ideas for the WLA Annual meeting:

Support Staff Section One-Day Conference at
Waukesha County Technical College. Possible topics
discussed were "ILL/Reference interview" and "ILL: the
big picture". Cheryl will speak and will come up with
topics and information.

WLA Conference scholarship: \$150 scholarship
amount for 2008 was agreed upon.

Newsletter notifications: Judy will contact WLA
membership contact about sending new newsletters
notifications to all WLA units.

Resource sharing blog: The resource sharing blog
will be discussed at the WLA RSRT Annual Meeting.

Online meeting of all RSRT members: The decision
was made to use email to keep RSRT members
involved instead of an online meeting of all members.

Spring Conferences: Cheryl talked about the
WorldCat resource sharing presentation at WAPL and
Rapid ILL presentation at WAAL that she has arranged.

Fall Conference: Bob Shaw is in charge of programs
for the WLA fall conference. Bob could possibly send
email list of unit advisory council chairs and vice chairs.

To view complete meeting minutes, go to:

<http://www.wla.lib.wi.us/rsrt/minutes/index.html>

RSRT Plans to Offer Scholarship

-Cheryl Becker

At their February 13 meeting, the RSRT Board decided to follow up on a suggestion made at the Annual meeting in Green Bay in October. We plan to offer a scholarship to help defray the cost for an RSRT member to attend the annual WLA conference in Middleton in November.

We are excited about offering this added value of being an RSRT member. Watch the WLA Continuing Education Scholarships page at :

<http://www.wla.lib.wi.us/scholarships/CEscholarships.htm> for more information as this project takes shape.

An invitation to apply for the scholarship will be sent to the RSRT email list later this year.

Proud to be a Roundtable!

-Cheryl Becker

At the Annual RSRT business meeting at Green Bay in October, those present agreed that we should remain a WLA roundtable, and not apply for section status. The differences between the two types of units are minimal, and we agreed to focus on being the best roundtable we can be, and an active, successful, and integral part of the WLA organization. (See also the article in the March 2007 newsletter at <http://www.wla.lib.wi.us/rsrt/newsletter/march2007.pdf>.) See the summary of our February Board meeting, to see ways we are working on doing just that!

RSRT Sponsors Programs at WAAL, WAPL

-Cheryl Becker

We are pleased that RSRT will once again sponsor programs at both of the WLA spring conferences: the Wisconsin Association of Academic Librarians (WAAL) in Manitowoc in April, and the Wisconsin Association of Public Libraries (WAPL) in Stevens Point in May.

"If you Ordered an Article When I started Talking it Would be Here by Now!—RapidILL at the University of Wisconsin-Madison" will be presented by Heather Weltin, Head of Interlibrary Loan-Borrowing, University of WI-Madison, and Eric Robinson, ILL

RSRT Sponsors Programs at WAAL, WAPL (cont.)

Services Librarian-Lending, Wisconsin Library Services WiLS, at the WAAL conference. They'll talk about how the General Library System at the University of Wisconsin-Madison implemented the RapidILL Software, a document delivery system that allows for mediated or unmediated 24 hour article delivery within their current ILL software ILLiad. With this implementation they have been able to eliminate the high cost and time intensive alternatives for rush article delivery to their campus patrons, while making the majority of their articles rush. This program will be offered Thursday, April 17 at 9:00-10:15 A.M.

"Status of Standards-Based Interlibrary Loan in Wisconsin" will be presented by Terry Wilcox of the Reference and Loan Library and Bob Shaw of WiLS at the WAAL conference. Standards-based ILL has the potential to allow interlibrary loan requests to travel from one library to another regardless of which ILL software each library uses. Z39.50 allows for the search and retrieval of bibliographic data in online databases. ISO allows ILL requests to travel seamlessly between two interlibrary loan management systems such as ILLiad and AGent and it is currently in operation between WiLS (using ILLiad) and Wiscat ILL (using AGent). Reference and Loan is also currently testing NCIP which allows a request updated in circulation systems to simultaneously update the ILL request. This program will be offered Friday, April 18 from 10:30-11:45. For more information on the 2008 WAAL conference schedule, go to:

<http://www.wla.lib.wi.us/waal/conferences/2008/schedule.html>

At the WAPL conference, Garrett Erickson, Customer Service Manager, Debra Kindler, Interlibrary Loan Staff, Elaine Rurode, Interlibrary Loan Staff, and Rebecca Lemons, Interlibrary Loan Staff, all of Marathon County Public Library, will present "Interlibrary Loan in a 'Do It Yourself' World" on Thursday, May 1 at 10:00 a.m. This session will describe how library customers are able to place their own ILL requests using OCLC WorldCat Resource Sharing. Staff and customers alike are generally pleased with the process. Come and learn more about how the service was initiated, staff workflow, and how well it's working. For more information about the WAPL conference, visit <http://www.wla.lib.wi.us/wapl/conferences/2008>.

Term Change for the Office of Secretary

-Judy Lyons

At the 2007 Annual Meeting, which took place at WLA in October of 2007, the Resource Sharing Round Table discussed the possibility of having the position of Secretary extended to a two-year term which has since been put into place. Some of the advantages of the longer term are that it will provide more continuity for the RSRT Executive Board, the secretary will have more time to learn the ins and outs of the position and who the players are, and it will overlap the two-year terms of the chair and vice chair. Our current secretary, Linda Bailen, agreed to pioneer the new two-year term. And we are so pleased that she is... We look forward to an even smoother RSRT operation with this change.

Going Above and Beyond

-Cheryl Becker

Several years ago a library director told this story about how much a patron appreciated the efforts of one her staff members.

An elderly gentleman used his small library regularly, and often wanted something that wasn't available locally. Sometimes they were old westerns, other times a book he remembered reading and enjoying as a child.

The very helpful library staff member would say something like, "If it's not available in our system, we'll see if we can find it somewhere else in the state." (meaning, we'll try to get it for you through interlibrary loan.)

After several years of this, one day the director overheard the gentleman telling one of his friends, "and do you know, when they don't have the book here, Mary will drive all over the state to get it for you?!"

--Do you have a funny "resource sharing" anecdote to share? Send your stories to Linda Bailen at lbailen@nwls.lib.wi.us and we may share it in a future issue of the newsletter!

Calendar of Upcoming Events

March

25-29: Public Library Association (PLA) Conference, Minneapolis, MN

April

11: Midwest Interlibrary Loan Conference, Dubuque, IA
15-18: WAAL Conference, Holiday Inn, Manitowoc
30: WAPL Preconference and registration

May

1-2: WAPL Conference, Holiday Inn, Stevens Point
5: Minitex ILL Conference, St. Paul
14: Statewide Spring ILL Meeting – Reference and Loan Library, Madison
21: WLA Support Staff Section Conference, Waukesha County Technical College, Pewaukee

June

26-July 2: American Library Association (ALA) Conference, Anaheim, CA

July

23-24: WiLS World Conference, Madison

October

1: WiLS Annual ILL Conference, Madison

November

4-7: WLA Annual Conference, Marriott Madison West, Middleton

Useful Web Site

-Linda Bailen

TeachersFirst is a collection of original content, lesson plans, Internet resources, and tools drawn from around the world. The resources are reviewed by teaching professionals with relevant experience. This site contains useful information for K-12 teachers as well as librarians. Go to:

<http://www.teachersfirst.com/index.cfm>

Web links

WLA home page:

<http://www.wla.lib.wi.us/index.asp>

Resource Sharing Roundtable Home Page:

<http://www.wla.lib.wi.us/rsrt/index.html>